

SOLENT GYMNASTICS CLUB

Terms & Conditions

Membership & joining the club

- British Gymnastics membership and Solent Gymnastics Club membership are both compulsory for all members upon joining the club.
- These must be renewed annually.
- All members must complete a registration process via our online system Coacha upon joining.
- All members must set up a direct debit mandate upon joining.
- It is your responsibility to inform us of any changes to your child's health and keep us updated with changes to contact numbers and home addresses etc.
- Gymnasts will be refused entry into their class if the above steps have not been completed ahead of joining the class after their initial taster session.
- Solent Gymnastics Club membership is non-refundable.

Class booking & Payments

Monthly memberships

- Class fee payments are made via direct debit. Payments will be collected via GoCardless on the 1st of each month.
- All members must have an active direct debit mandate to participate in their classes. (Siblings require separate mandates).
- If you are joining part way through the month, payment will be required for the remaining weeks in the current month. Your direct debit will then take effect from the start of a new month.
- Payments are collected in 12 equal monthly instalments throughout the year. Classes run for 48 weeks per year.
- If your direct debit payment fails, a second attempt will be made to collect payment.

- If payment fails after the second attempt, your child will be refused entry to attend any further classes until payment has been received in full.
- We do not offer refunds, make ups or session transfers for any missed classes.

Pay as your go classes

- All payments must be made in full prior to participation in the class.
- All participants are required to sign in before they start.
- PAYG class spaces are limited and cannot be guaranteed.
- Solent Gymnastics Club does not offer refunds, make up classes for missed classes.

Cancellations

- We require one months' notice for the cancellation of classes. Notice is required via email to solentgymnasticsclub@gmail.com
- All outstanding payments must be settled within your months' notice of leaving the club.
- Solent Gymnastics Club do not offer refunds, make up classes or additional classes for any unused class fees or membership.
- All payments are non-transferable, this includes regular fees and holiday classes/camps.
- If your direct debit payment fails, a second attempt will be made to collect payment.
- If payment fails after the second attempt, your child will be refused entry to attend any further classes until payment has been received in full.
- If a direct debit is cancelled on the customers side, the gymnasts will be removed from the class with immediate effect and risk losing their space. Their membership will be cancelled and a re-joining fee will be applicable.
- If Solent Gymnastics Club cancels due to unforeseen circumstances, they will do what they can to provide a suitable makeup if possible.
- No refund will be provided.

Solent Gymnastics Club has the right to amend or update its policies without notice.